



## WITHDRAWAL FORM FROM THE CONTRACT CONCLUDED ON DISTANCE

(applies only to natural persons 14 days from the date of the contract or order, legal entities can only receive a refund in credit form)

\* In the case of distance contracts, the consumer (natural person) has the right to inform the company within 14 days that he is withdrawing from the contract without he had to state the reason for his decision.

In the case of a contract for the provision of services, the assignor shall begin to run on the day of concluding the contract or on the day of the order.

By exercising the right of withdrawal, the consumer returns the product at his own expense and is deprived of the cost of returning the package. The consumer must inform the trader of the withdrawal from the contract or the intended return to the contact e-mail: [info@haloorodje.si](mailto:info@haloorodje.si). For this purpose, the consumer may use the attached withdrawal form (see below) or another form with all the necessary information. Mandatory attachment is INVOICE.

Notice regarding the exercise of the consumer's right to withdraw from the contract is considered timely if sent by email or by mail before the expiry of the withdrawal period from the date of purchase or orders

Name and surname of the consumer: \_\_\_\_\_

Consumer address : \_\_\_\_\_

Phone number and e-mail: \_\_\_\_\_

Invoice or order number and date: \_\_\_\_\_

Online store name: \_\_\_\_\_

I would like to inform you that I am withdrawing from the contract for the ordered products:

\_\_\_\_\_  
\_\_\_\_\_

Reason for resignation (optional):

\_\_\_\_\_

Reimbursement of the difference in payment should be returned by bank transfer to the transaction account:

SI56 \_\_\_\_\_

Open at the bank: \_\_\_\_\_

For legal entities and companies, it is only possible to use the credit for the next purchase. \_\_\_\_\_

\* Safely pack the product in its **original undamaged packaging with no visible signs of use, wear or damage, and dirt or moisture with all associated parts.** (If the product is incomplete or only used, we will proportionally reduce the amount of your purchase price and refuse to refund to legal entities) **The package** must be accompanied **by a completed withdrawal form** (attached) **and invoice** (received by email), which is the basis for a refund. A package without proper documentation will not be considered as a withdrawal from the contract. You will be able to pick up the product back to PE Novo Mesto. After approving the request, you will receive the paid funds back to your bank account or to the original means of payment or arrange an exchange for the desired product that you specify. All surcharges are after collection.

Date and signature of the consumer:

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